## **Queensland Health Our Performance**

Information about Queensland Health's new-look performance website

Each year, Queensland Health hospitals admit almost one million patients and provide more than 1.5 million emergency services and approximately 3.5 million outpatient services.

Reporting on this data is important to maintain transparency with the public around how our healthcare system is performing when compared with other states in Australia, and with our own previous results. While navigating the new site, you may notice that some data is presented a little differently to how it was previously.

## **Finding information**

You can now navigate by Statewide, Hospital and Health Service, or Facility information (Figure 1).

The website has been designed to publish data against care domains, including Trauma and Illness, Planned Care, Maternity, Cancer, Mental Health, Alcohol and Other Drugs, and Prevention, Early Intervention and Primary Health Care. Care domains include one or many areas of care. For example, 'Planned Care' includes Specialist Appointments and Planned Surgery.

- The Statewide performance section will group information from across the state according to care domain (Figure 2).
- The HHS performance section will show you all data relevant to each HHS (Figure 3). You can scroll down the page to see how the particular HHS performs by care domain. Unsure which HHS you're looking for? Check out our HHS maps.
- Viewing performance by facility will provide you a list of facilities in each HHS. Click through to find the information about each facility's performance by care domain. You'll also be able to find information about satellite hospitals, oral health clinics and aged care facilities (Figure 4).



Figure 1 Home page

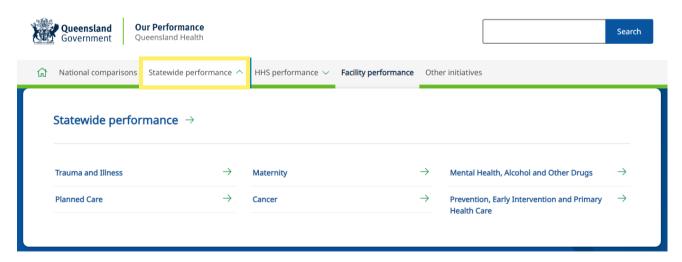


Figure 2 Viewing by Statewide performance

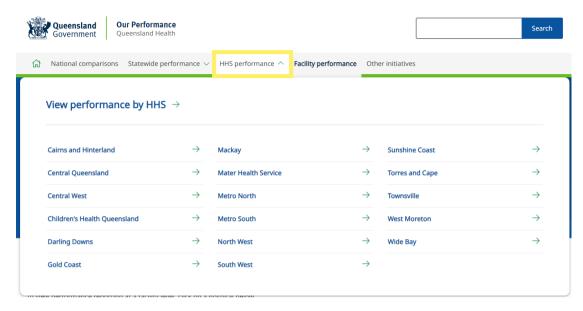


Figure 3 Viewing performance by each HHS

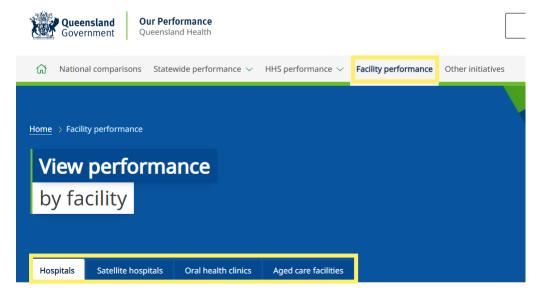


Figure 4 Viewing performance by facility

## Visualise and interact with data

Dashboarding tools have been integrated into the website, allowing you to interact with data through infographics, graphs, and tables. View trends, see service definitions, compare data, and see activity at a glance.



Figure 5 Activity at a glance infographic

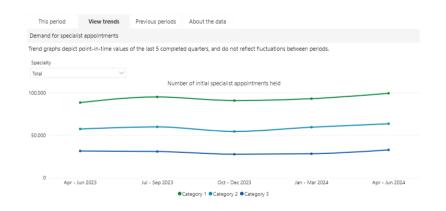


Figure 7 View data trends and fluctuations between periods

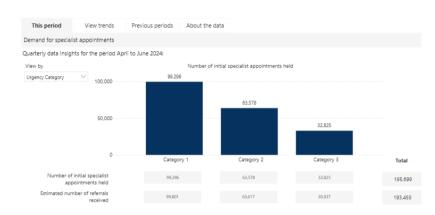


Figure 6 Viewing data insights for a specific period

## Other differences you may notice

- Trend graphs now represent the last 5 reporting periods to allow the information presented to be more meaningful. Prior period's data will still be available in the corresponding data tables.
- Data is now reported to one decimal place instead of zero. This means that the numbers reported via the previous Queensland Health performance website may differ slightly, but are still accurate.
- Where available, information will be reported back to July 2019, to allow for comprehensive pre-COVID analysis.

Notice something isn't right on the website, or unable to locate the information you need? <u>Please contact the Queensland Health team</u> to let us know.